



UNITED WE
RIDE
Coordinating Human Services Transportation

STATE OF ALABAMA
EXECUTIVE ORDER NUMBER 28
WHEREAS, Alabama has been named a recipient of the United We Ride grant to develop an educational plan for coordinated human service transportation intended to result in enhanced customer service for individuals with disabilities and

*FTA Technical Assistance Workshop
Technical Assistance Tools
Huntsville, Alabama
February 27-28, 2007*



Enhanced Technical Assistance Tools

- Technical Assistance is available from the newly created National Resource Center for Transportation Coordination (NRC) , a partnership between the Federal Transit Administration and the Community Transportation Association of America.

National Coordination Ambassador Team

- Since 2003, five (5) Coordination Ambassadors have been working across the country assigned to each of the ten (10) Federal Transit Administration (FTA) regional areas.
- In 2006 Congress created and funded a National Resource Center on Coordination (NRC). Through a competitive selection process, FTA has recently selected the Community Transportation Association of America to lead this center.
- In addition to an expanded and comprehensive technical assistance program, the NRC will be enhanced by the addition of five (5) Coordination Ambassadors – one for each of the ten (10) FTA regional areas. This will allow for more technical assistance to states and communities.

The Role of the Coordination Ambassador

- A Coordinator
- A Facilitator
- A Mediator
- A Problem Solver
- Someone Who Cares!

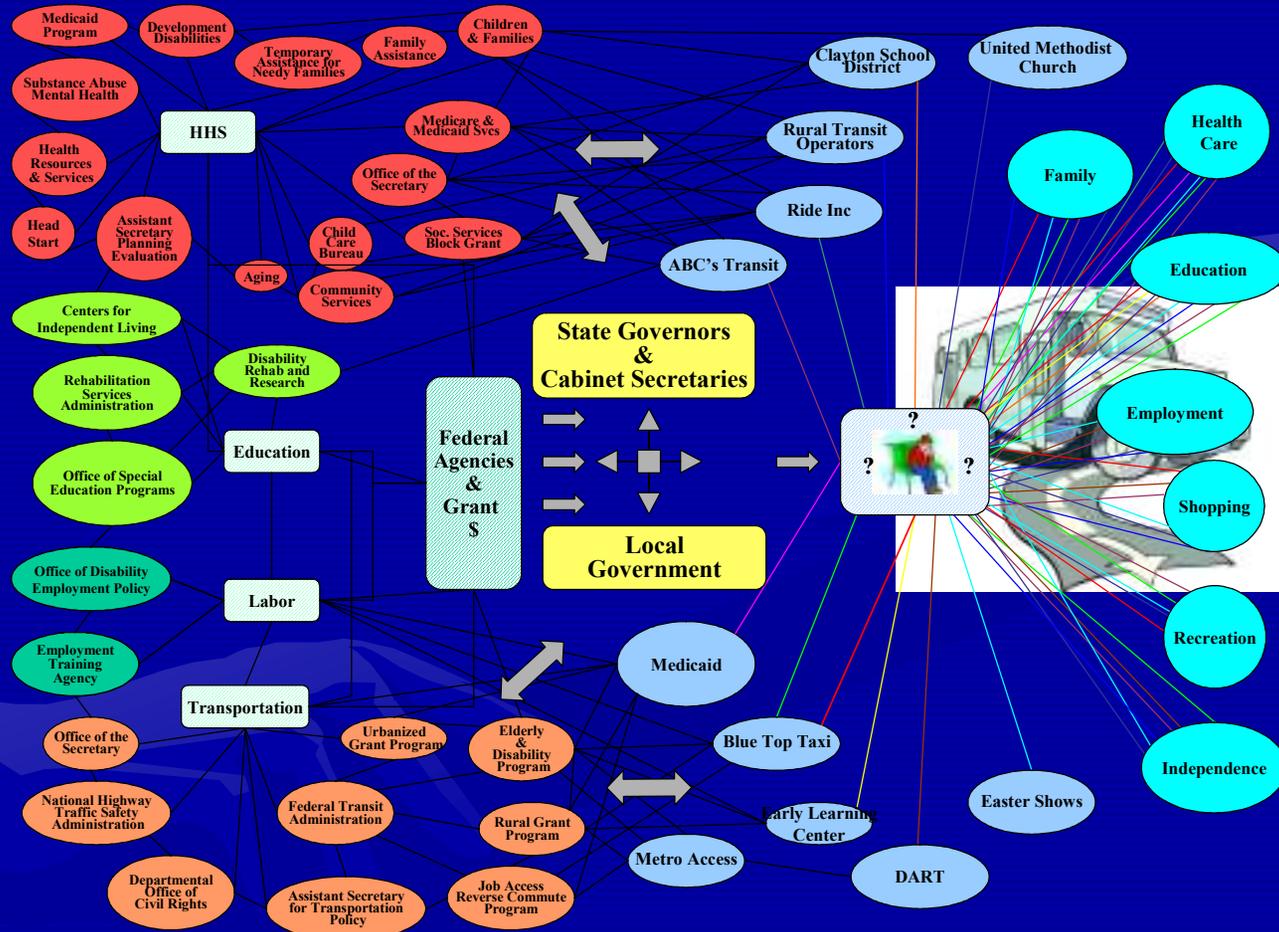
Technical Assistance Program Objectives

- 1. Break Down Barriers
- 2. Encourage Cooperation
- 3. Increase Productivity
- 4. Reduce Duplication of Services
- 5. Reach Economies of Scale from Sharing of Transportation Resources
- 6. Assist in the Implementation of Coordinated Planning

Our Mission

- To provide assistance to policy makers, state and local officials, human service agencies, consumers, advocacy organizations and transportation providers
- To better understand the opportunities available through SAFETEA-LU and other Federal laws and to translate those opportunities into coordinated planning and action activities.

Why Coordination Is Important!



Ambassador's General Responsibilities

- To provide advice, education, outreach, facilitation and communication in the development and implementation of coordinated transportation
- To provide analysis, research and evaluation on matters pertaining to coordination
- To improve communications and build stronger relationships at the State and community level

Advice

- To offer possible solutions based on best practices, available resources, and research regarding public transit and human service transportation(i.e., TANF, WIA, Head Start, Medicaid, Medicare, and FTA programs.)

Education

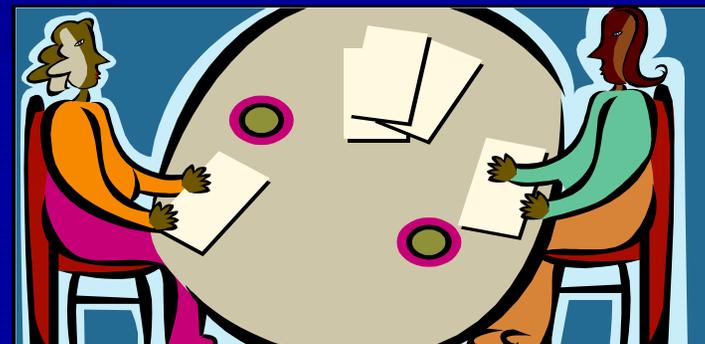
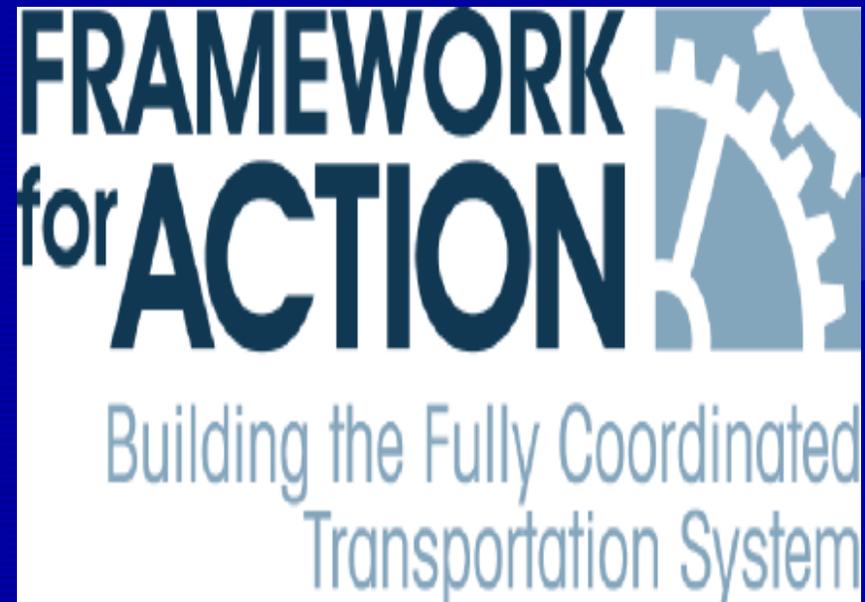
- Promote the importance of the role that coordination plays in providing mobility to the general public.
- To carry this message to state legislatures, state executive branch agencies, local policy makers and others so that maximum use can be made of the opportunities created by the SAFETEA-LU and other Federal legislation.

Outreach

- To develop programs that target key stakeholders at the state and community levels providing opportunities to learn about transportation coordination and feasible mobility options.

Facilitation

- To arrange, conduct and facilitate workshops, planning sessions, listening sessions and other forums where open dialogue can promote collaboration among interested stakeholders.



Communication

- To prepare and provide regular reports regarding state and local progress with coordination projects
- To conduct conference calls with FTA Regional Offices and state and local stakeholders
- To serve as a clearinghouse for the transfer of information, technical assistance and/or training materials and useful practices

Analysis and Research

- To provide analysis, research and evaluation on matters pertaining to coordination
- To share best practices from other states and communities who have struggled with a barrier and found ways to resolve it

But...it's Really Mobility for All

- By utilizing all the available types of mobility options:



For All Americans!



In Closing

- Continue the good work in your State and communities;
- Take advantage of the available and enhanced technical assistance; and
- Let us know how we can help!

Contact Information and Resources

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www.unitedweride.gov

www.ctaa.org

Thank You!

Any questions?

