FTA Technical Assistance Workshop
Technical Assistance Tools
Huntsville, Alabama
February 27-28, 2007
**Enhanced Technical Assistance Tools**

- Technical Assistance is available from the newly created National Resource Center for Transportation Coordination (NRC), a partnership between the Federal Transit Administration and the Community Transportation Association of America.
National Coordination Ambassador Team

• Since 2003, five (5) Coordination Ambassadors have been working across the country assigned to each of the ten (10) Federal Transit Administration (FTA) regional areas.

• In 2006 Congress created and funded a National Resource Center on Coordination (NRC). Through a competitive selection process, FTA has recently selected the Community Transportation Association of America to lead this center.

• In addition to an expanded and comprehensive technical assistance program, the NRC will be enhanced by the addition of five (5) Coordination Ambassadors – one for each of the ten (10) FTA regional areas. This will allow for more technical assistance to states and communities.
The Role of the Coordination Ambassador

- A Coordinator
- A Facilitator
- A Mediator
- A Problem Solver
- Someone Who Cares!
Technical Assistance Program

Objectives

• 1. Break Down Barriers
• 2. Encourage Cooperation
• 3. Increase Productivity
• 4. Reduce Duplication of Services
• 5. Reach Economies of Scale from Sharing of Transportation Resources
• 6. Assist in the Implementation of Coordinated Planning
Our Mission

• To provide assistance to policy makers, state and local officials, human service agencies, consumers, advocacy organizations and transportation providers

• To better understand the opportunities available through SAFETEA-LU and other Federal laws and to translate those opportunities into coordinated planning and action activities.
Why Coordination Is Important!
Ambassador’s General Responsibilities

- To provide advice, education, outreach, facilitation and communication in the development and implementation of coordinated transportation.
- To provide analysis, research and evaluation on matters pertaining to coordination.
- To improve communications and build stronger relationships at the State and community level.
Advice

• To offer possible solutions based on best practices, available resources, and research regarding public transit and human service transportation (i.e., TANF, WIA, Head Start, Medicaid, Medicare, and FTA programs.)
Education

• Promote the importance of the role that coordination plays in providing mobility to the general public.

• To carry this message to state legislatures, state executive branch agencies, local policy makers and others so that maximum use can be made of the opportunities created by the SAFETEA-LU and other Federal legislation.
Outreach

• To develop programs that target key stakeholders at the state and community levels providing opportunities to learn about transportation coordination and feasible mobility options.
Facilitation

- To arrange, conduct and facilitate workshops, planning sessions, listening sessions and other forums where open dialogue can promote collaboration among interested stakeholders.
Communication

- To prepare and provide regular reports regarding state and local progress with coordination projects
- To conduct conference calls with FTA Regional Offices and state and local stakeholders
- To serve as a clearinghouse for the transfer of information, technical assistance and/or training materials and useful practices
Analysis and Research

• To provide analysis, research and evaluation on matters pertaining to coordination

• To share best practices from other states and communities who have struggled with a barrier and found ways to resolve it
But... it’s Really Mobility for All

- By utilizing all the available types of mobility options:
For All Americans!
In Closing

• Continue the good work in your State and communities;
• Take advantage of the available and enhanced technical assistance; and
• Let us know how we can help!
Thank You!

Any questions?